



## Deborah K. Zmoreski, MBA

Executive Director

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### Professional Experience

Over the course of a 34-year career with the Walt Disney World Company®, Debbie worked her way up in the organization, holding leadership positions in Restaurant Management, Human Resources, Training and Development, Customer Service, Production Manufacturing and Resort Operations. Debbie is a recipient of “Partners In Excellence,” Disney’s most prestigious corporate award. For over five years, she was a Senior Facilitator and Content Specialist with the Disney Institute, sharing Disney’s best practices with organizations from around the world. Today, as Co-owner and Senior Partner with LSA, Inc. she travels the globe providing executive coaching and strategic partnering, enabling organizations to implement and maintain lasting organizational change. Her expertise in leadership, management and employee training, customer service, and process engineering, position her as a resource for organizations desiring to achieve strong, long-term business results. Debbie is a widely recognized motivational speaker and dynamic trainer. She has designed and delivered training for both the private and public sector, positively impacting their corporate culture and financial performance.



As co-author of the book *The VOICE of Leadership*, Debbie is delighted to share strategies, tactics and her experiences to help others become great leaders.

### Education

Debbie is a graduate of Dale Carnegie Training.® She earned her Bachelor of Science degree in Business from Nova Southeastern University and later graduated with a Master of Business Administration from the University of Phoenix. Taking her facilitation skills into the classroom, Debbie was a Junior Achievement volunteer classroom consultant for 15 years, teaching eighth graders personal economics and earning the Junior Achievement Additions Volunteer Teacher of the Year award for the 1999 – 2000 school year. Debbie is also qualified by the American Management Association (AMA) International to administer the Myers-Briggs Type Indicator®.

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